

Fig. 1

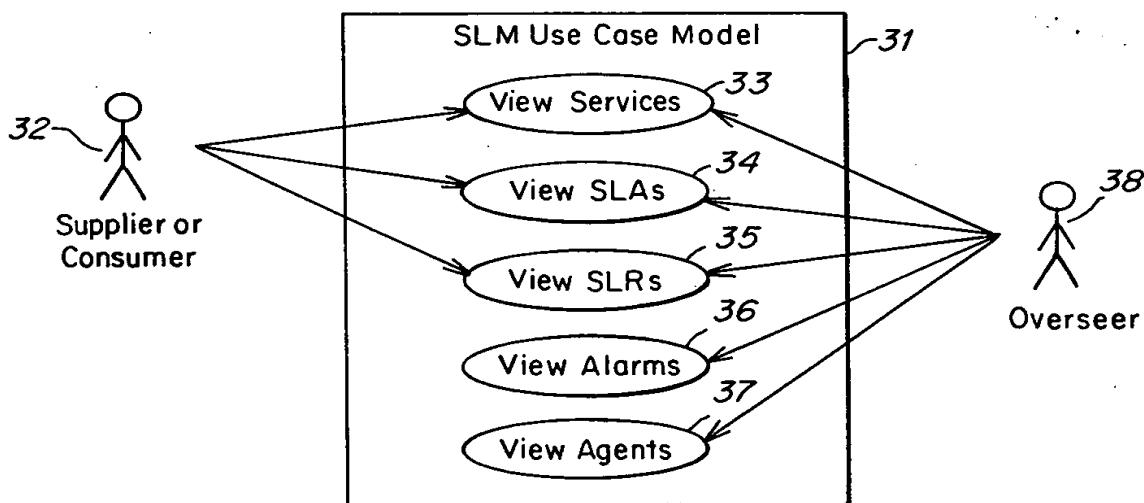


Fig. 2

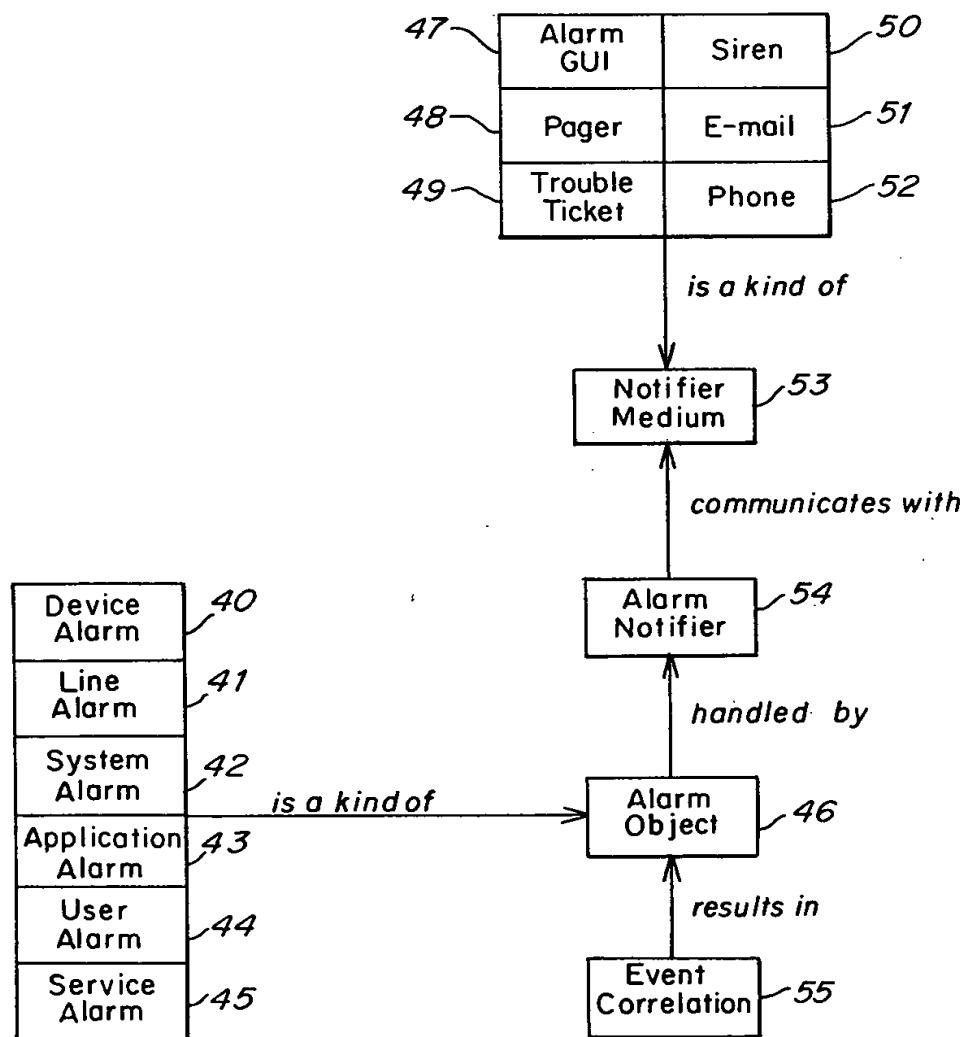


Fig. 3

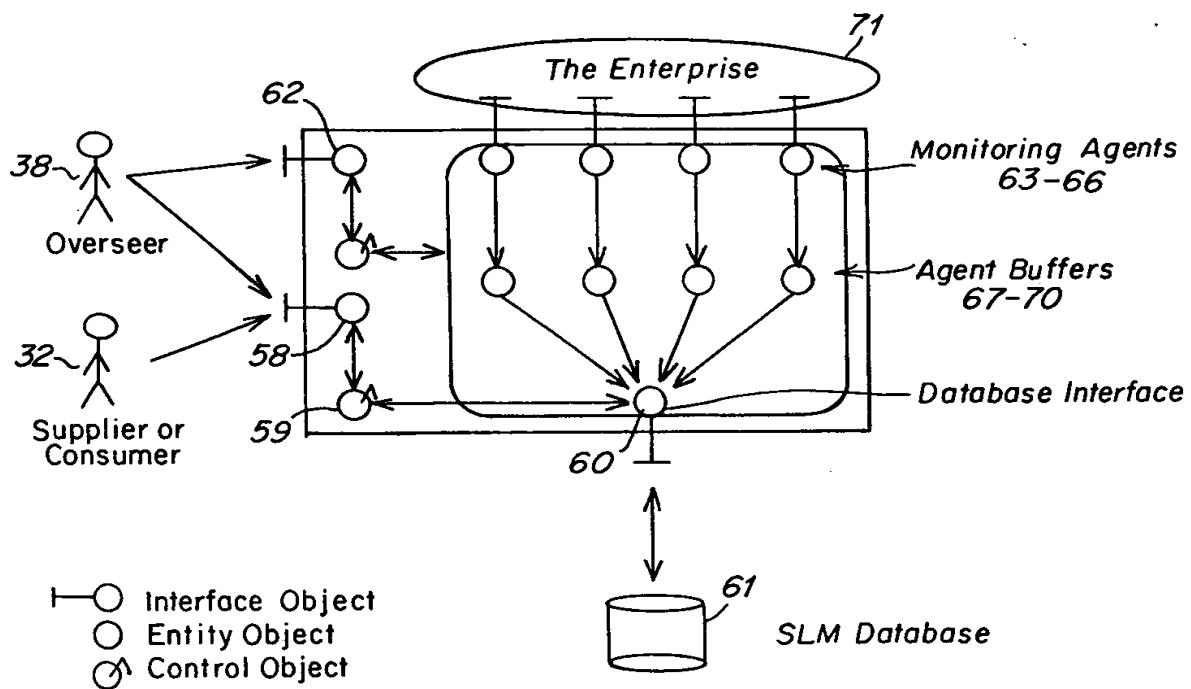


Fig. 4

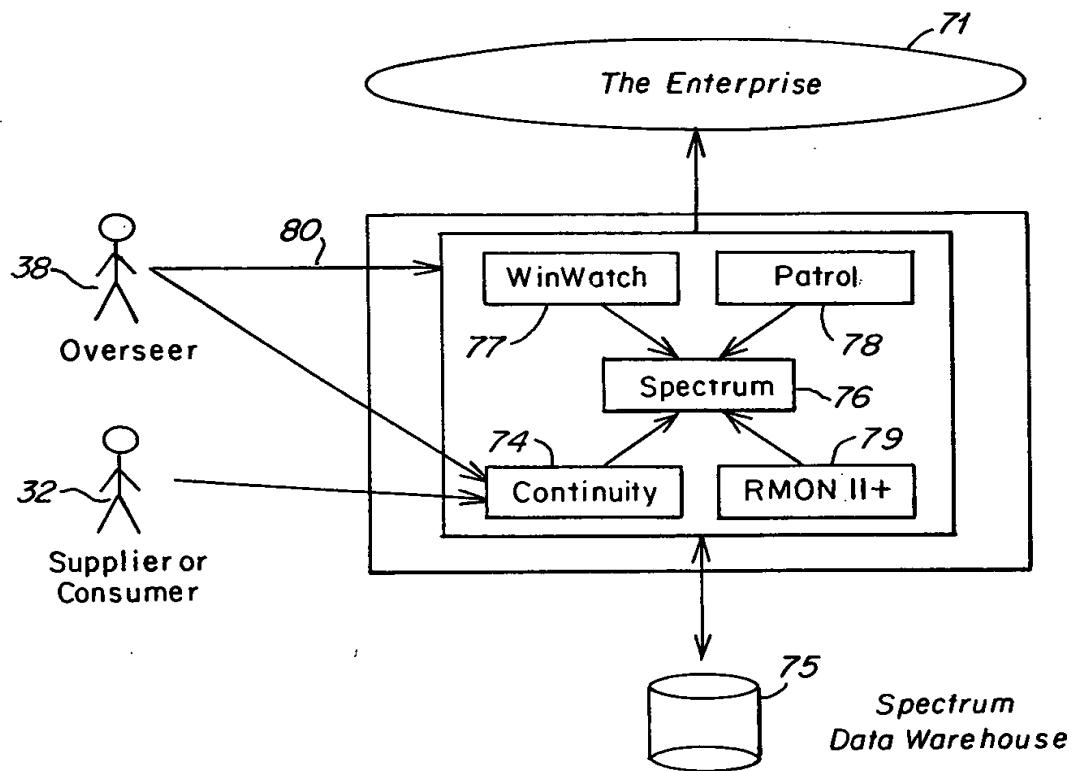


Fig. 5

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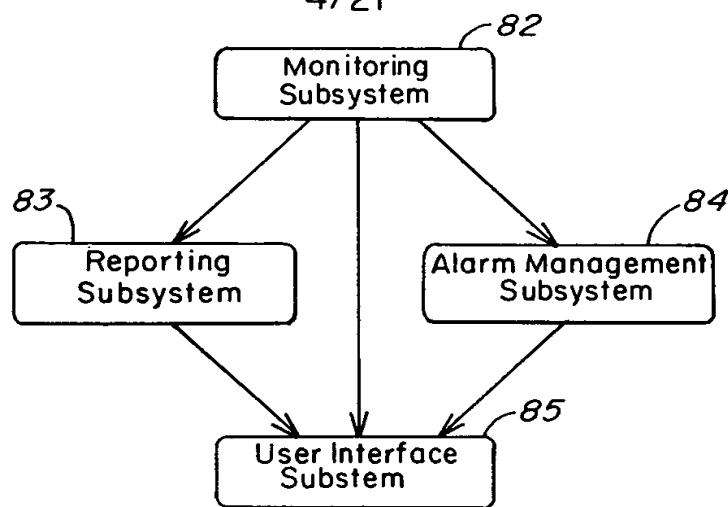


Fig. 6

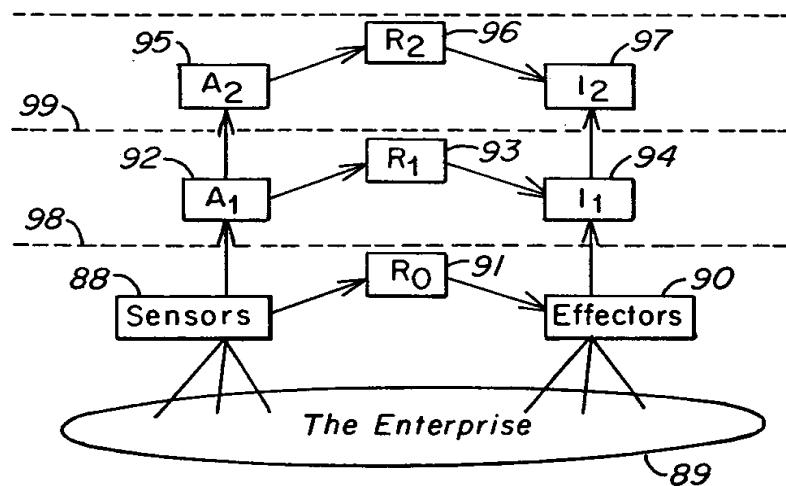


Fig. 7

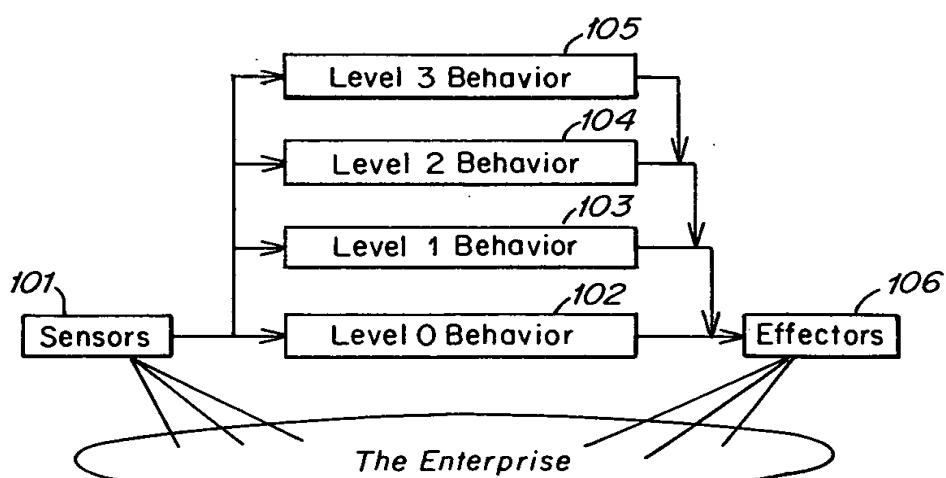


Fig. 8

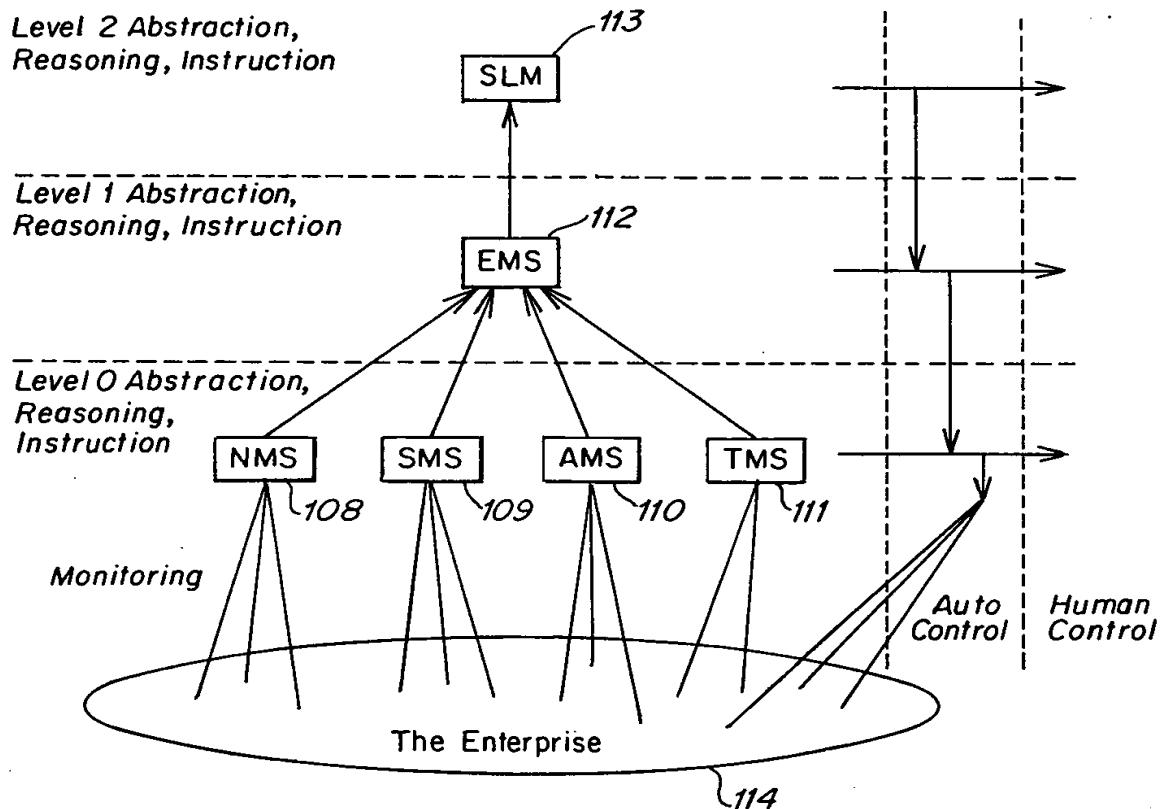


Fig. 9

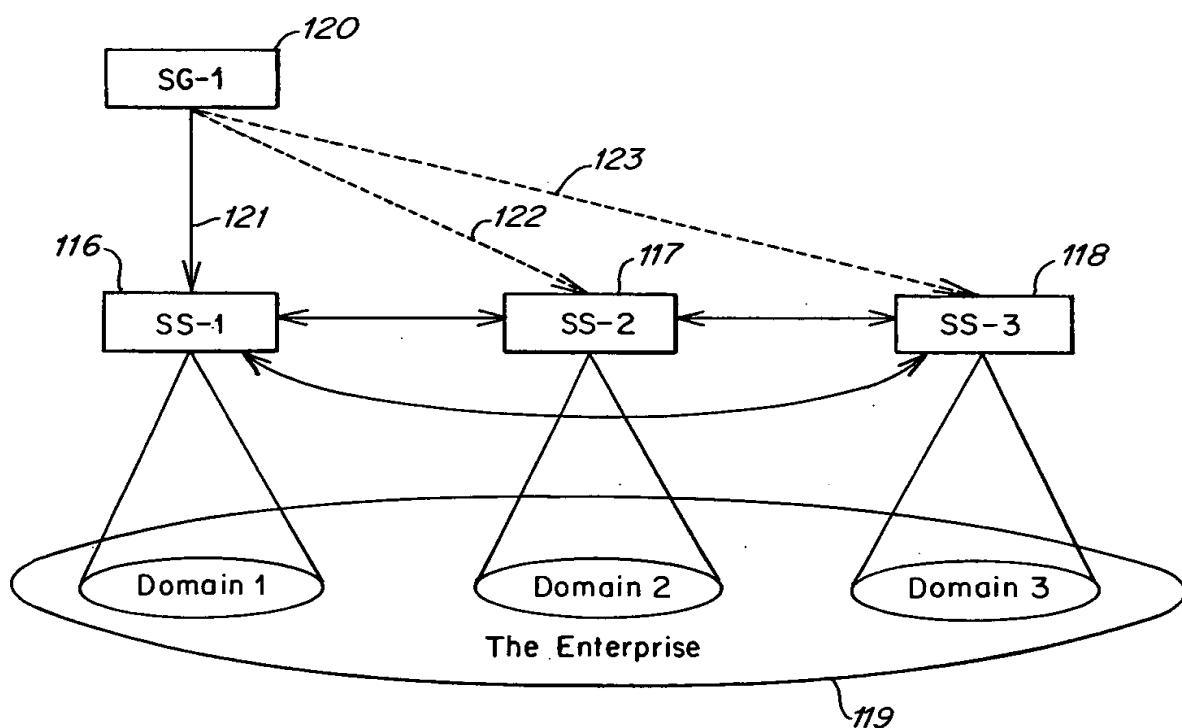


Fig. 10

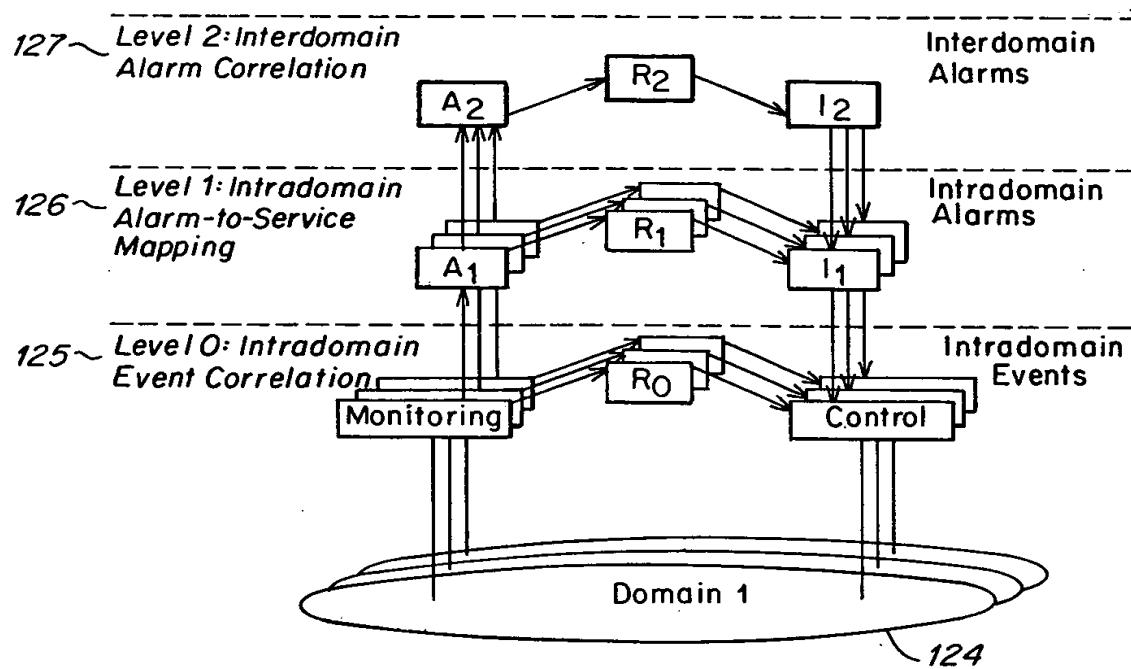


Fig. 11

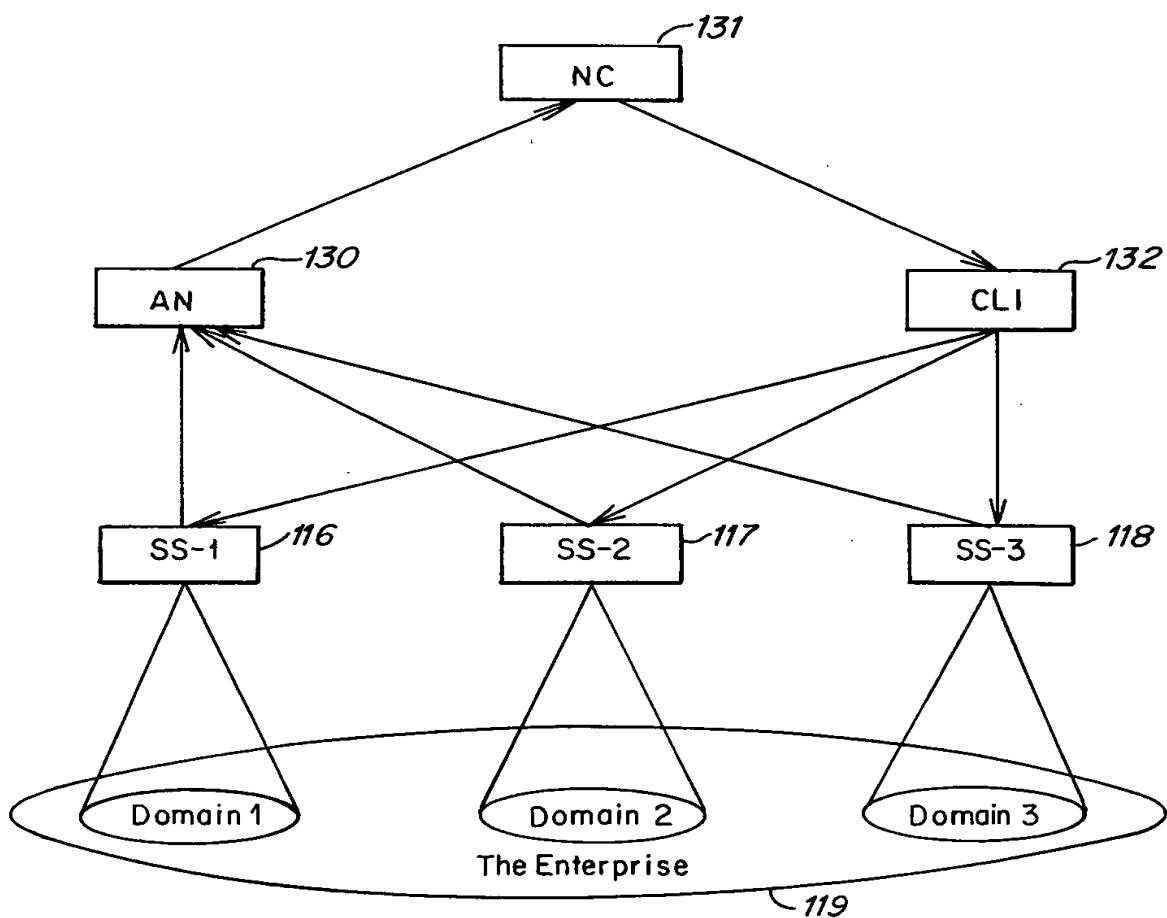
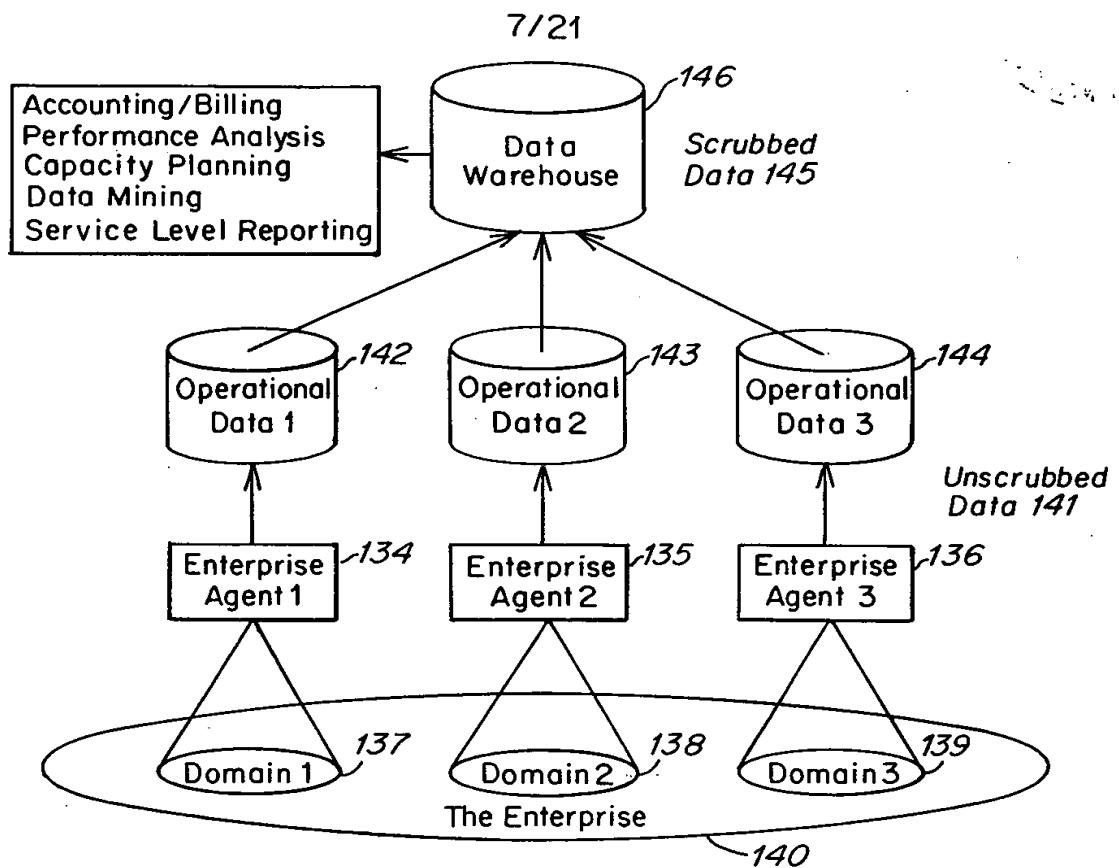
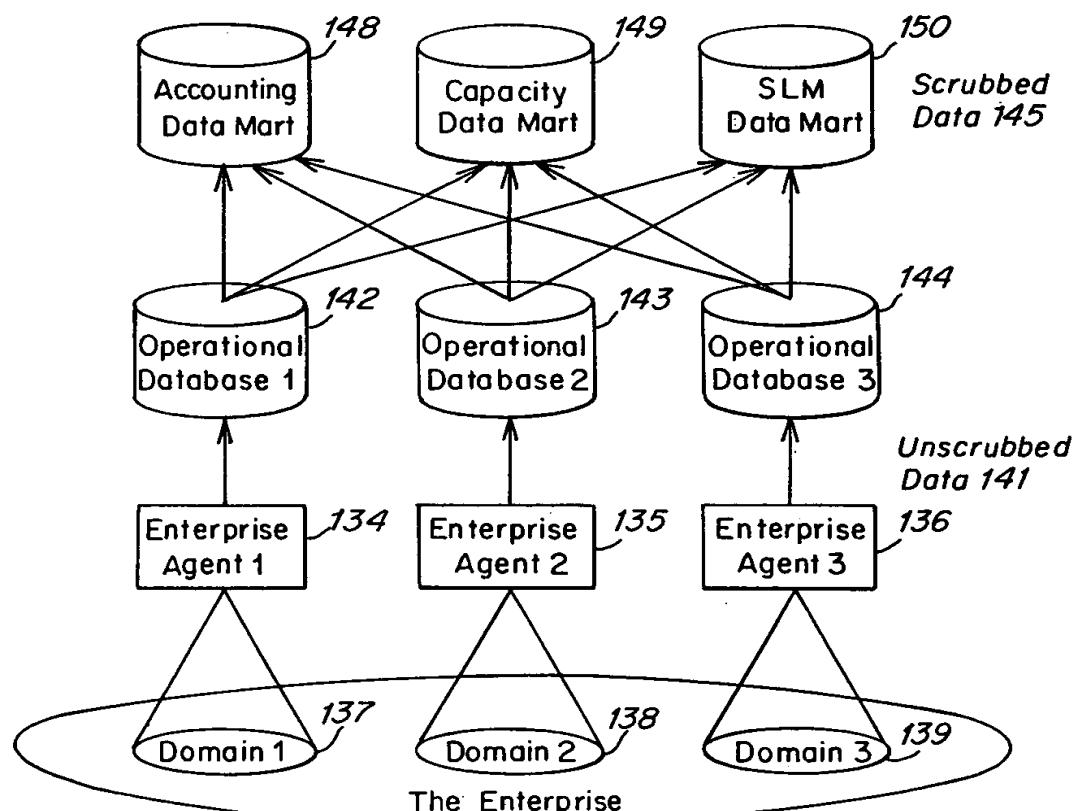


Fig. 12



*Fig. 13*



*Fig. 14*

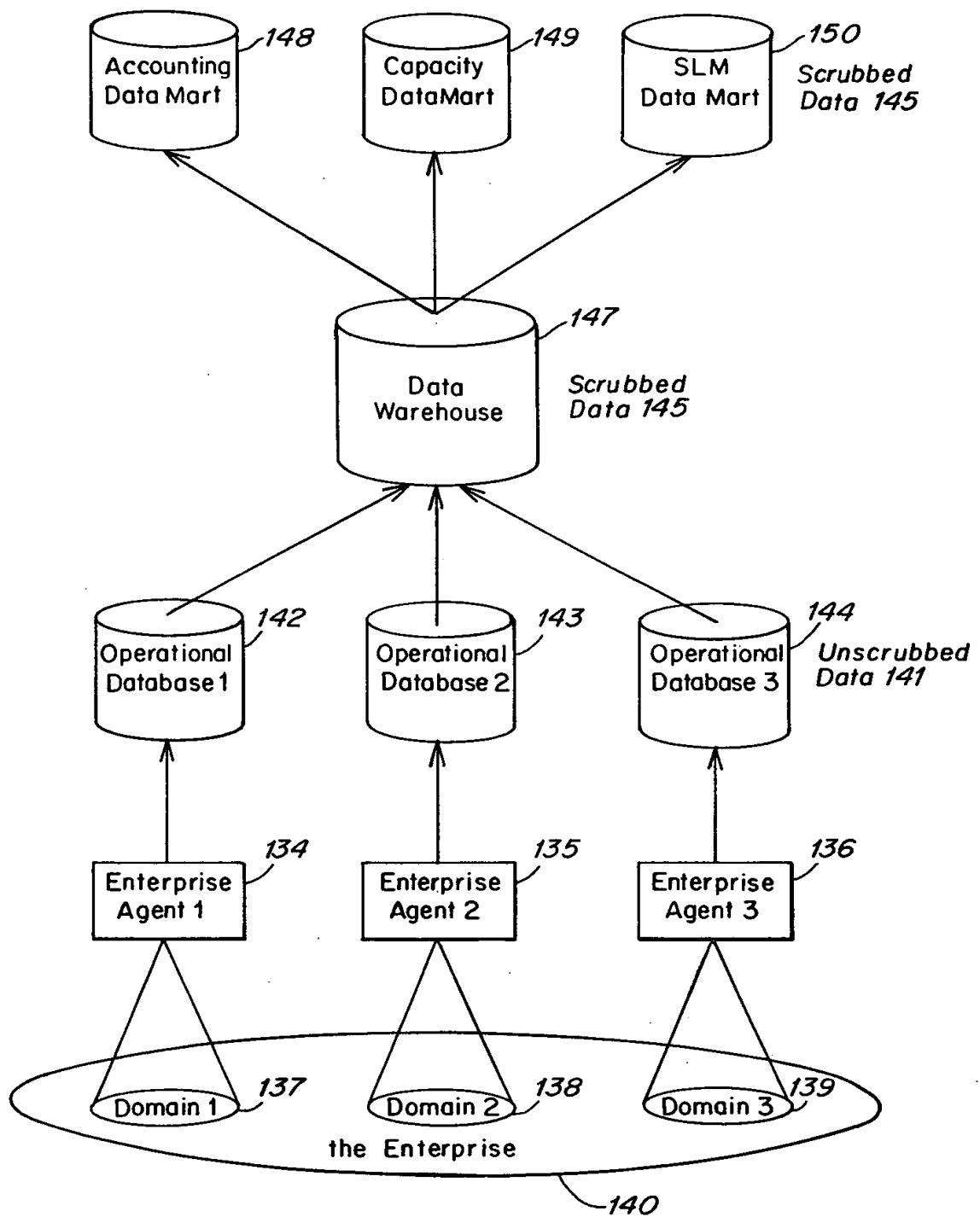


Fig. 15

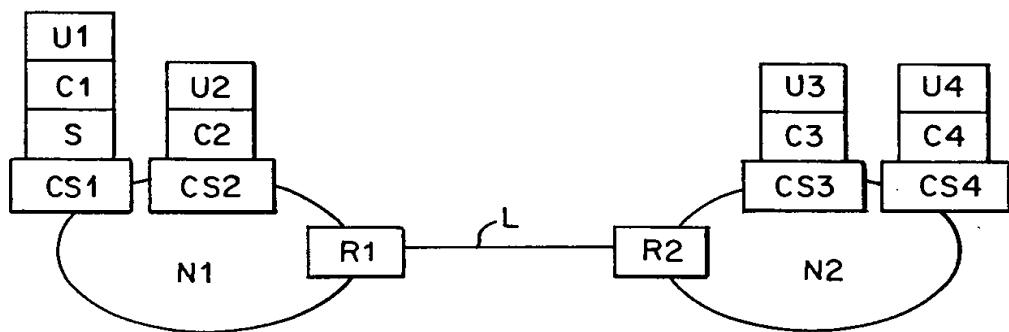


Fig. 16

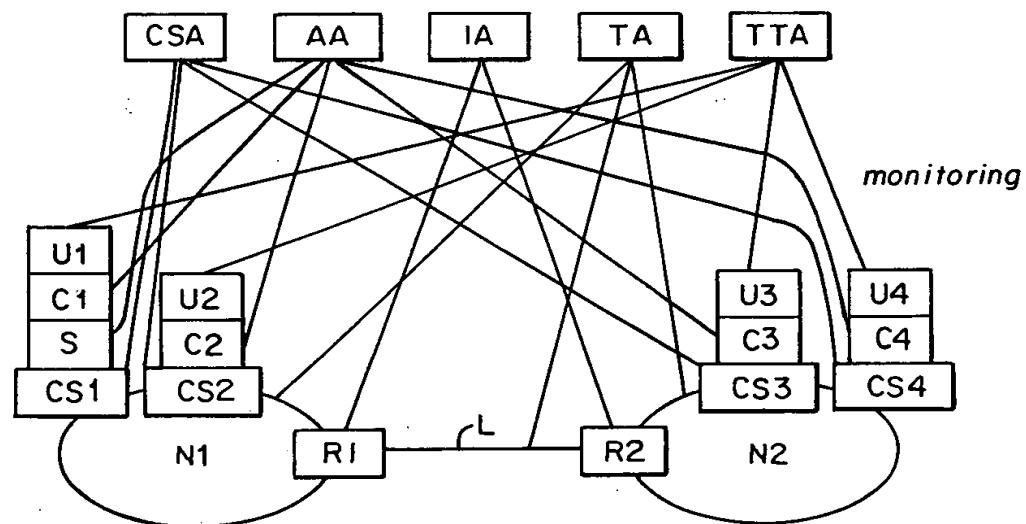


Fig. 17

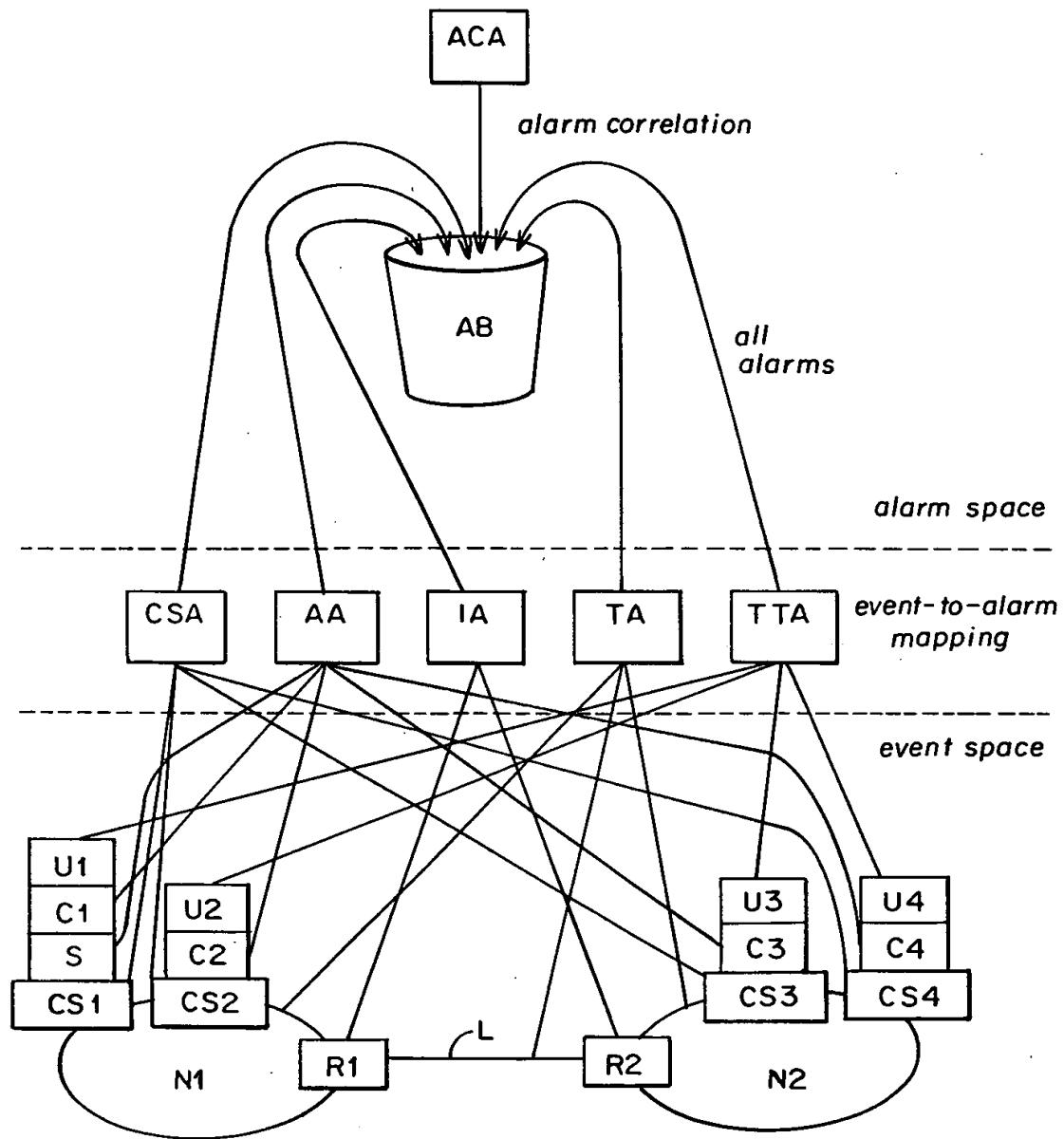
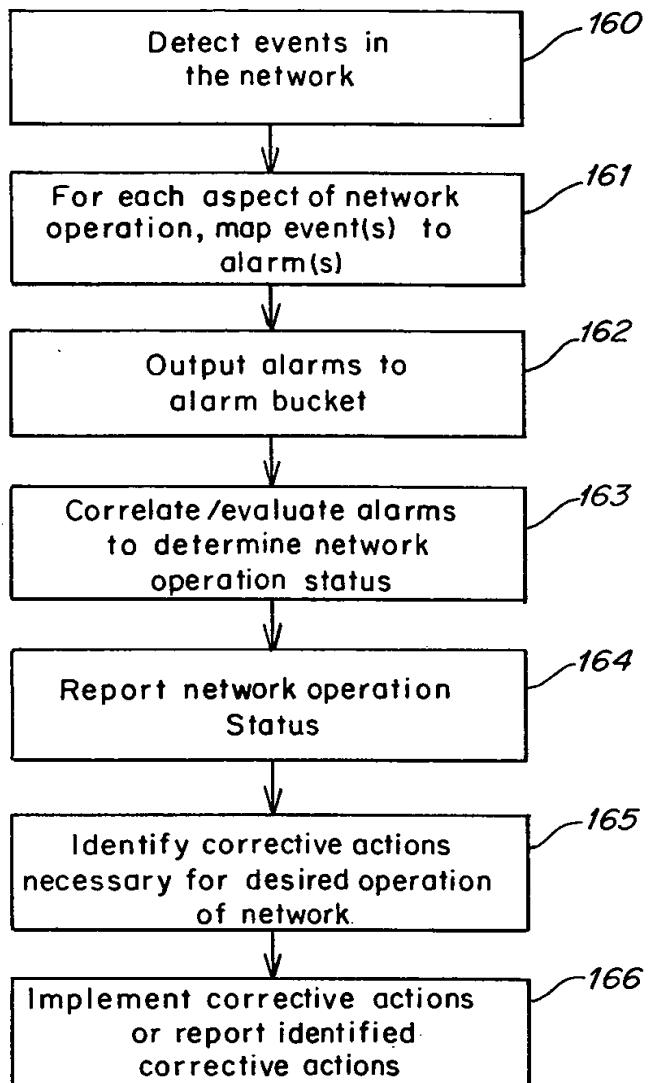
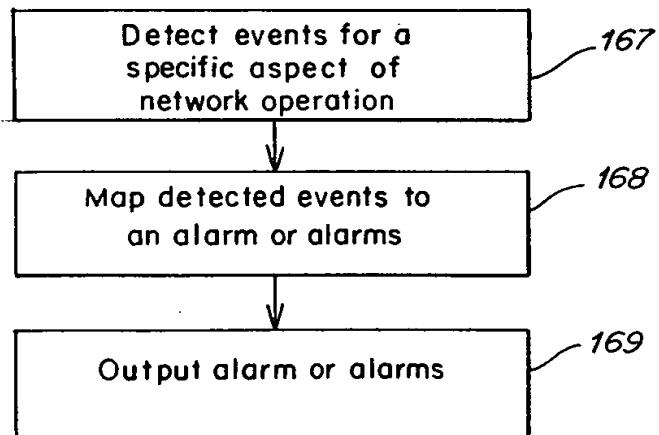


Fig. 18

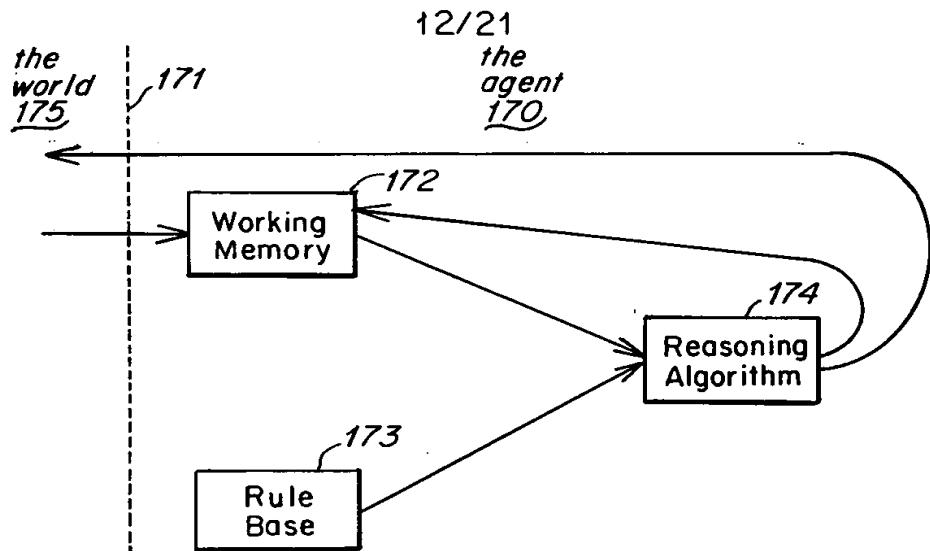
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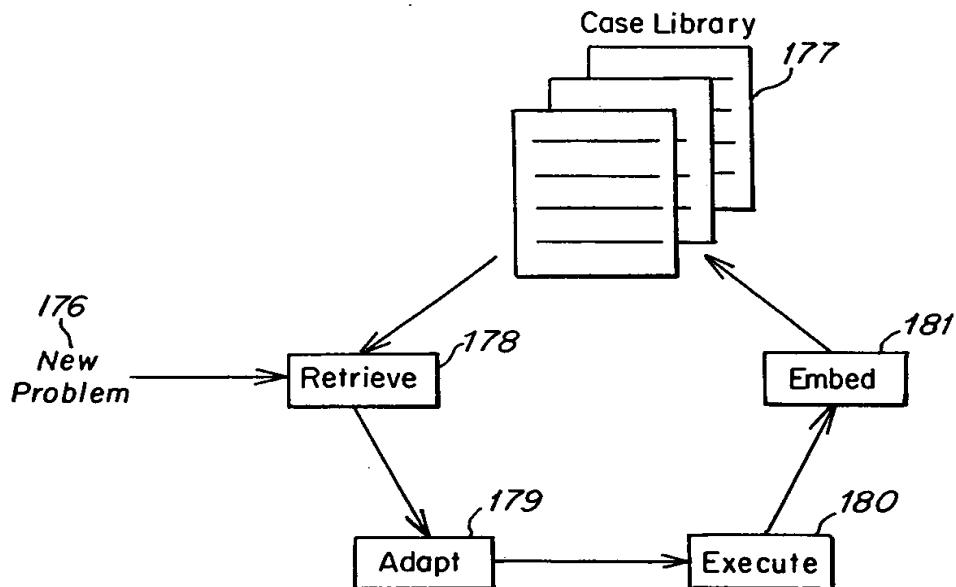
*Fig. 19*



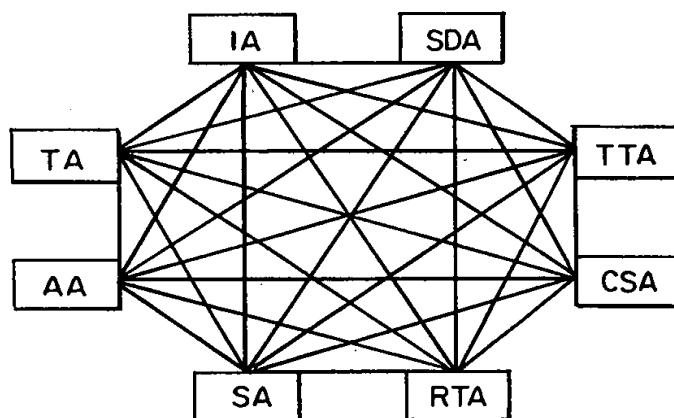
*Fig. 20*



*Fig. 21*



*Fig. 22*



*Fig. 23*

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Friday January 5 2001 ~ 191			
	Service 1	Service 2	Service 3
Seattle			
Bldg 1	Up	Up	Down ,up at 12 PM
Bldg 2	Down 8-10PM	Down 8-10PM	Down 8-10PM
Bldg 3	Up(Slow)	Up	Up
Sydney			
Bldg 1	Up	Up	Down, up ?
Bldg 2	Up	Up (slowly)	Up
:			

Fig. 24

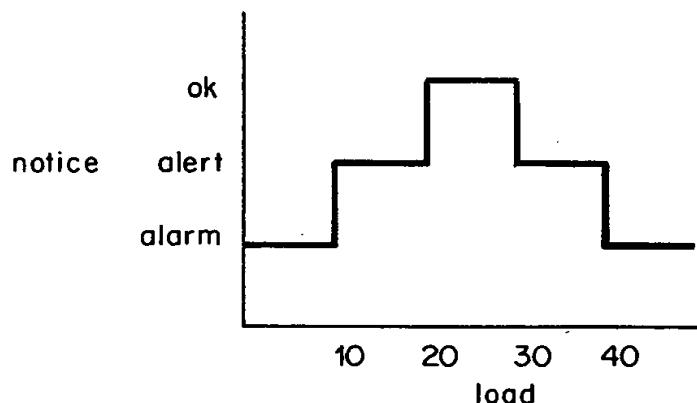


Fig. 25

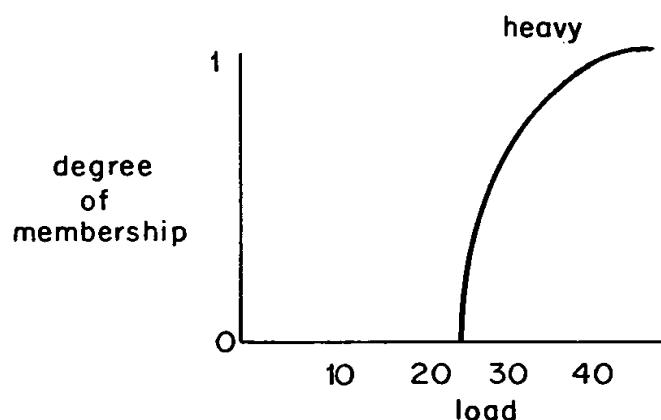
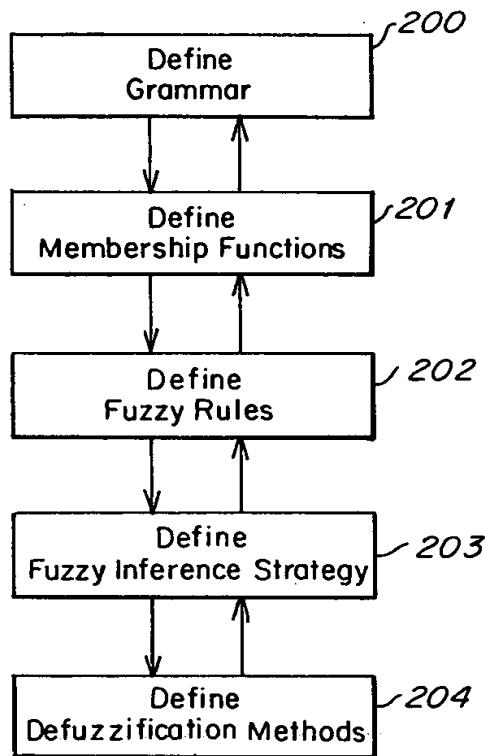
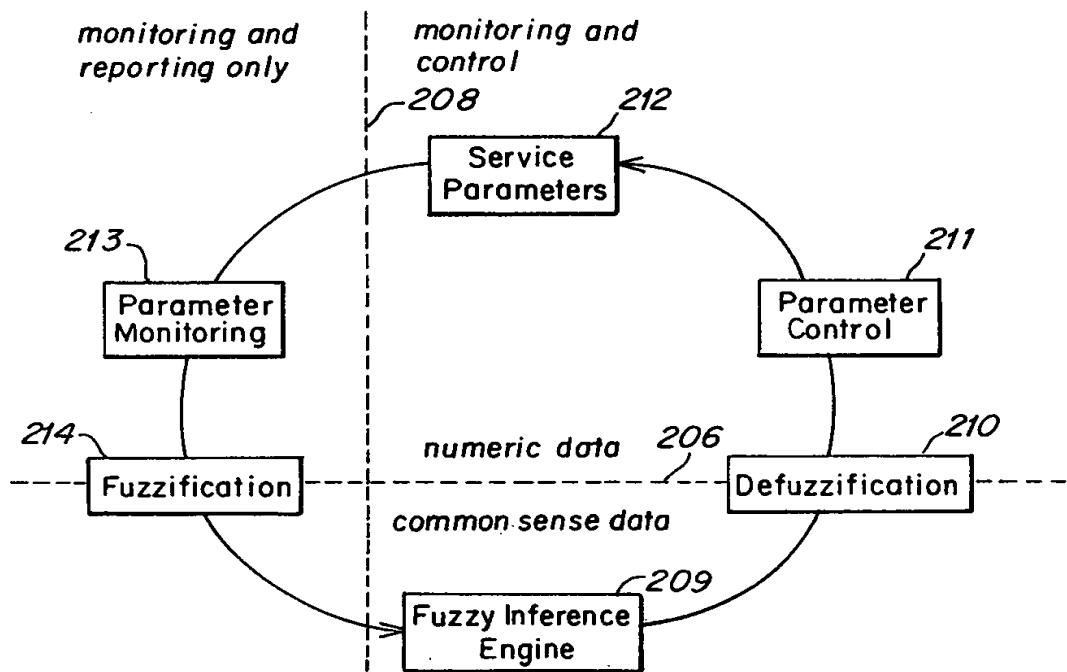


Fig. 26



*Fig. 27* → production



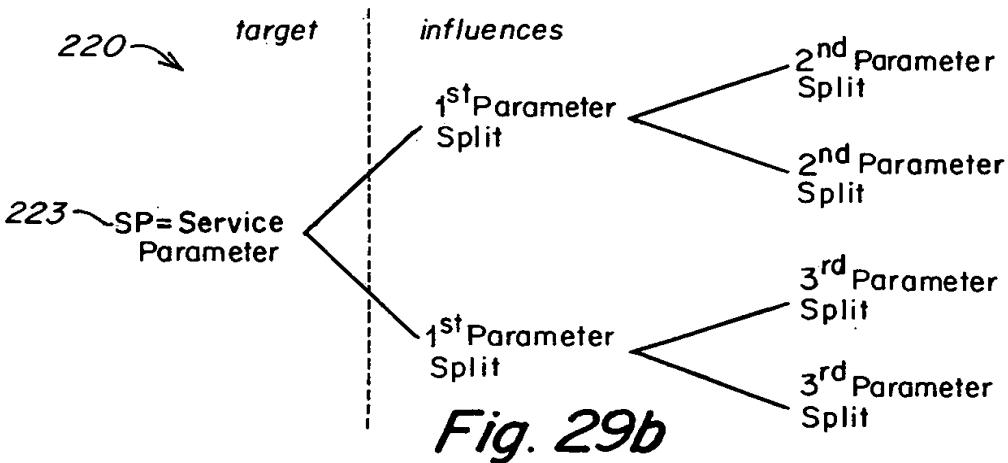
*Fig. 28*

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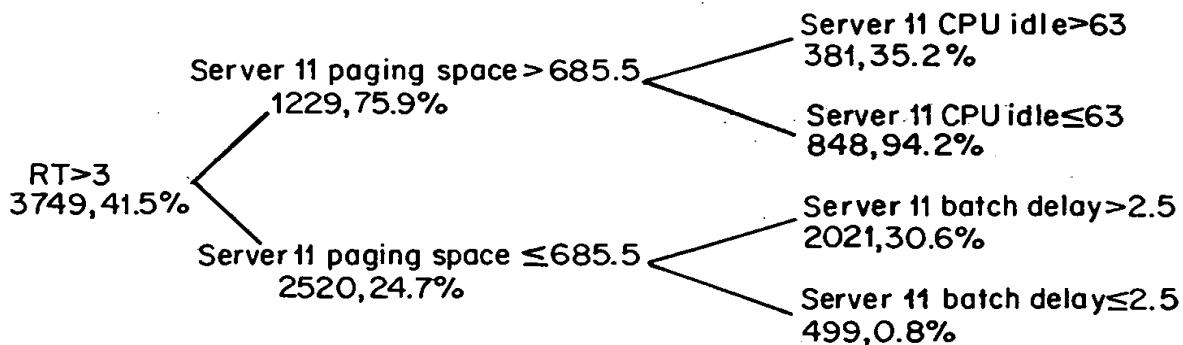
*possible influences on SP ~ 225*

	P1	P2	P3	P4	P5	...	PN	SP
t1	---	---	---	---	---	---	---	---
t2	---	---	---	---	---	---	---	---
t3	---	---	---	---	---	---	---	---
t4	---	---	---	---	---	---	---	---
t5	---	---	---	---	---	---	---	---
t6	---	---	---	---	---	---	---	---
.	---	---	---	---	---	---	---	---
.	---	---	---	---	---	---	---	---
.	---	---	---	---	---	---	---	---

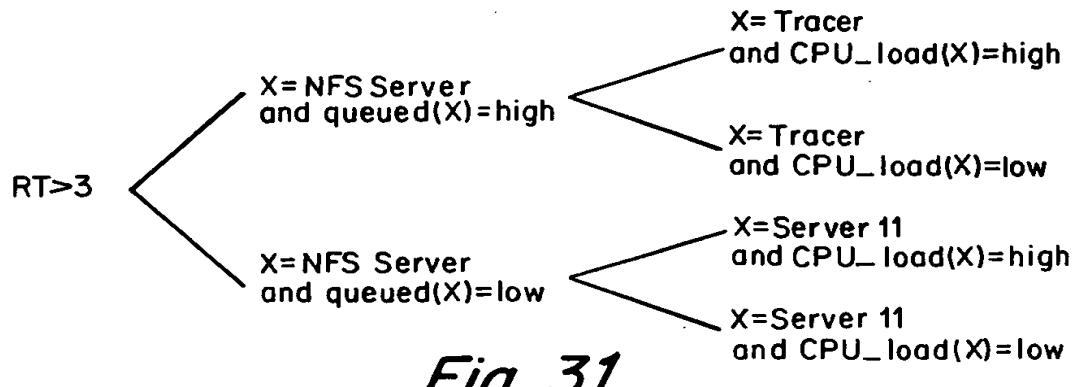
*Fig. 29a*



*Fig. 29b*



*Fig. 30*



*Fig. 31*

Service Agreement with XYZ Server Form					
Name					
Address					
Phone					
Email					
<b>Policies</b>					
Availability	____ (select 90-100%)			\$____	
Response Time	____ (select 2-5 sec)			\$____	
Security	____ (select high- med-low)			\$____	
Integrity	____ (select high- med-low)			\$____	
Total: \$____					
<i>Go Back</i>		<i>(Month)</i>		<i>Go Forward</i>	
Default: Availability ____ Response time ____ Security ____ Integrity ____					
Send			Cancel		

Fig. 32

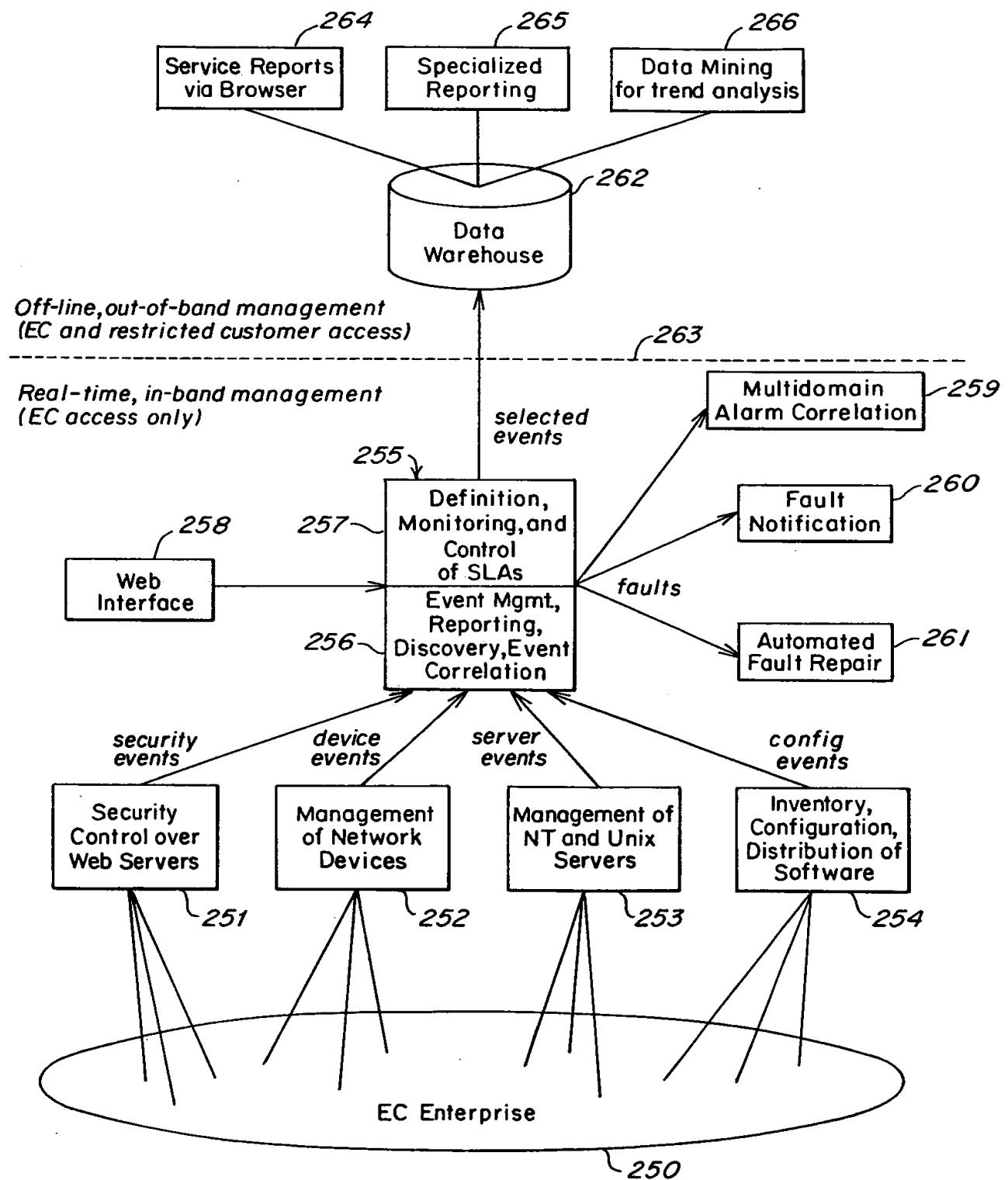


Fig. 33

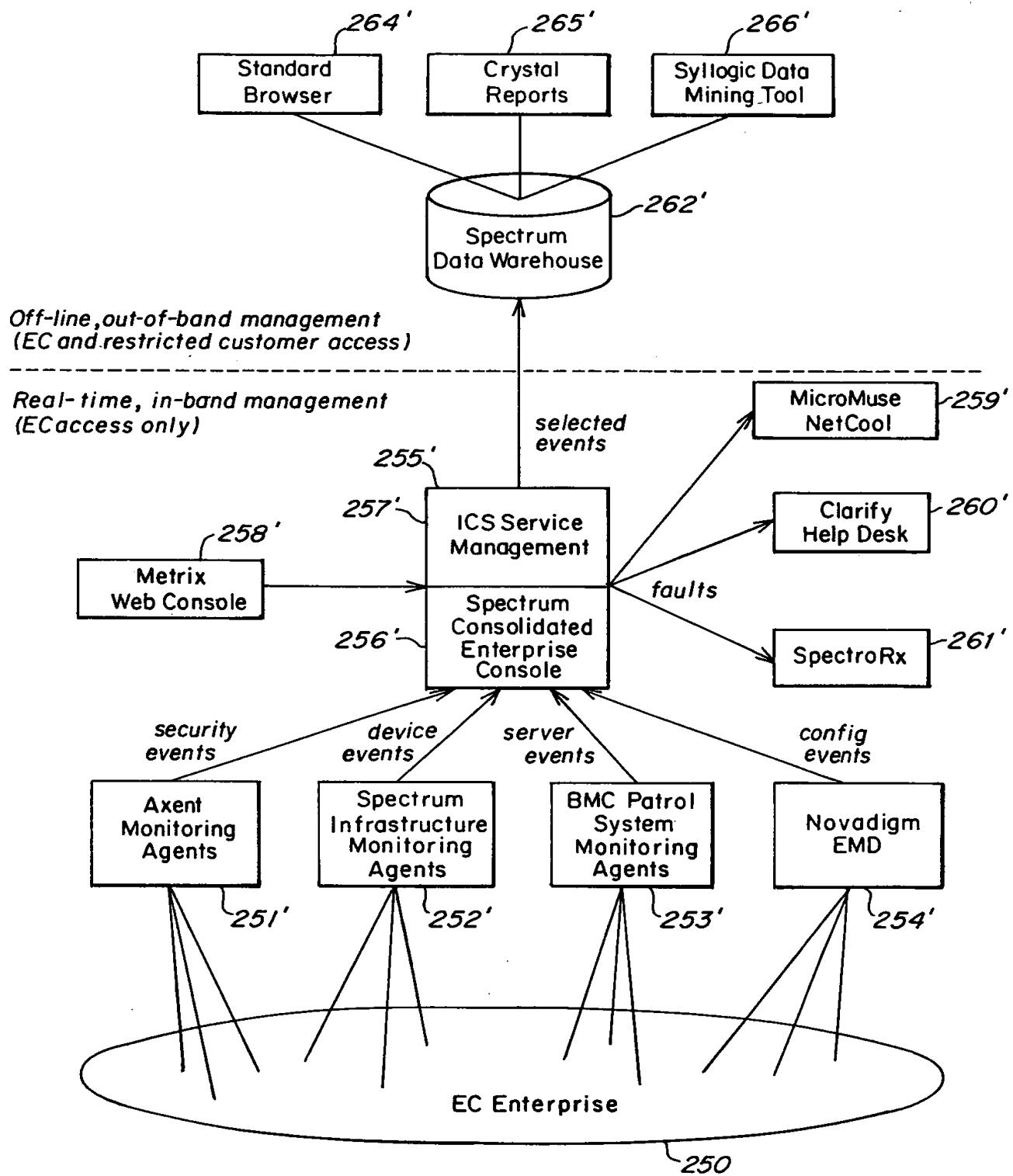


Fig. 34

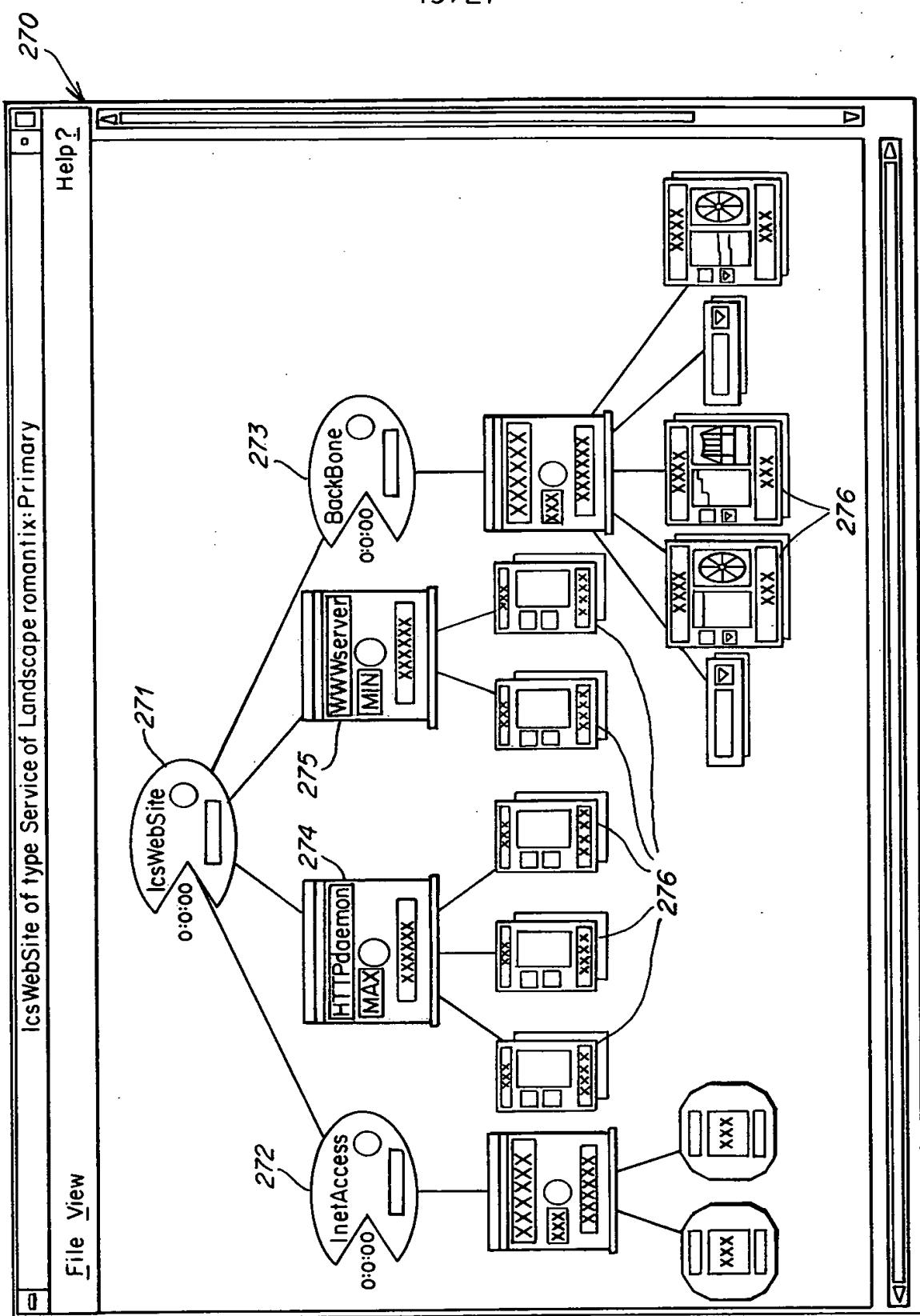


Fig. 35

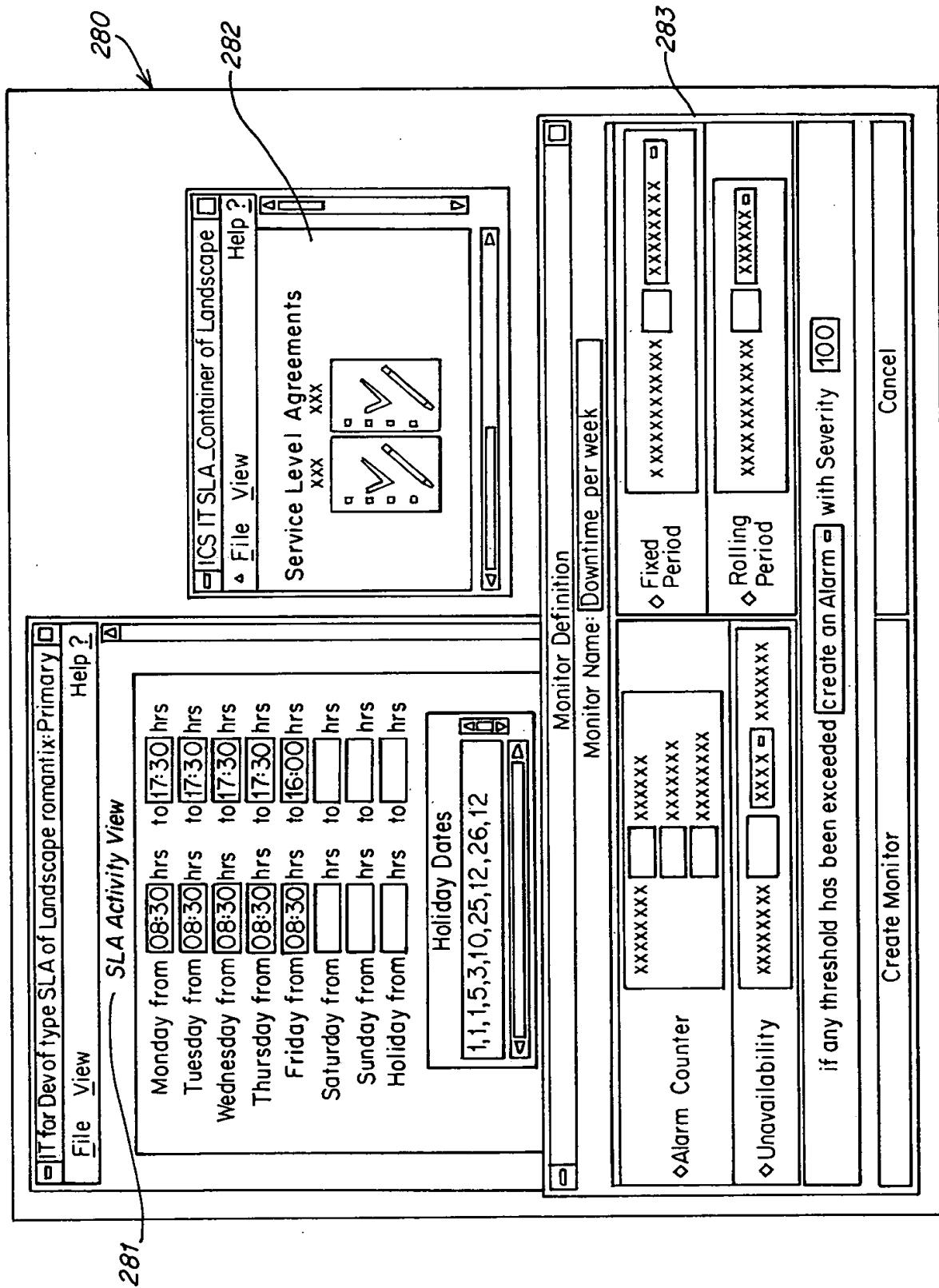
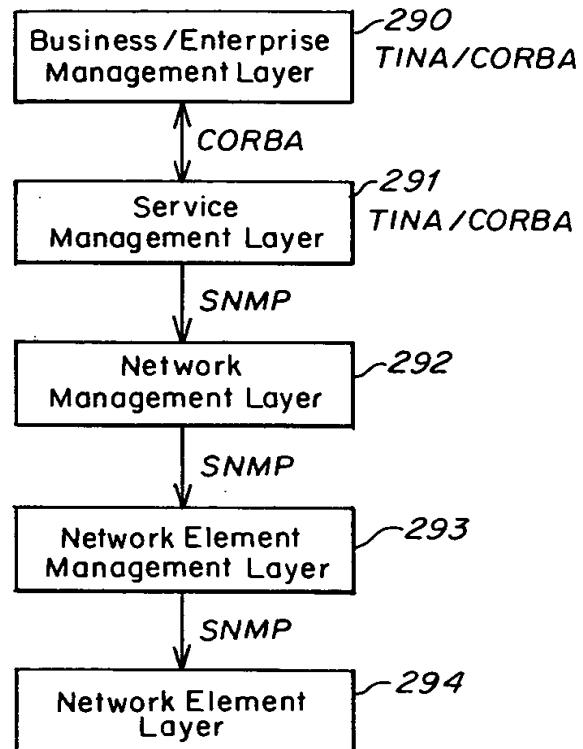
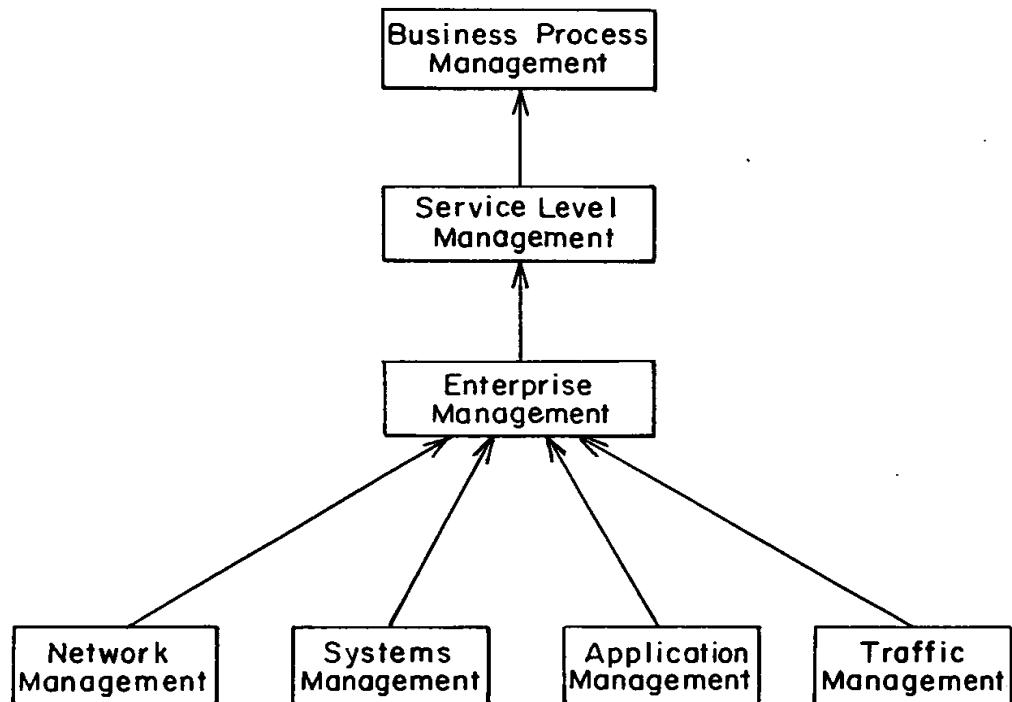


Fig. 36

*Fig. 37**Fig. 38*